



# Post-Merger Integration

Claims Platform Consolidation & Revenue Protection

# Post Merger Integration & Legacy System Modernization

## Project Schedule

Mar 2025 to Feb 2026

## Client

Private Equity Owned Mid Market Business Services

## Project Size

\$1,000,000

## Services Provided on this Project

Custom Software Development, Historical and Active Client Migrations, Automated Manual Processes, System Integration

## Focus Areas

Microsoft Azure Services (Function Apps, Logic Apps), Service Bus, Storage, SQL, C#

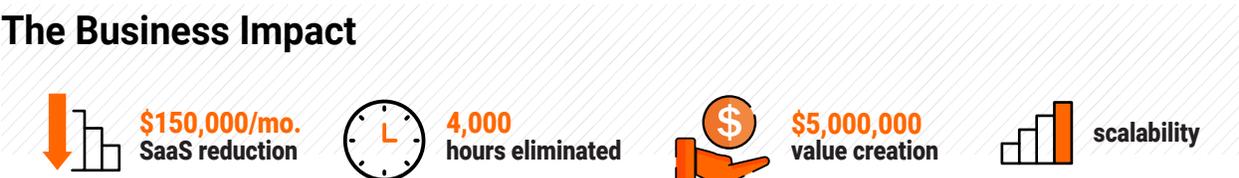
## The Business Challenge

Following an acquisition, the company was operating two separate claims platforms: an unstable internal system and a third-party SaaS solution costing approximately \$150K per month. This dual environment created vendor dependency, duplicated overhead, and production risk, as database crashes and malformed data frequently halted processing and required manual technical intervention. The instability constrained claims throughput at a critical point in the revenue cycle, increasing key-person risk and limiting operational efficiency. Leadership needed to consolidate platforms, reduce structural cost, and stabilize performance without disrupting active revenue streams.

## The Solution

REEA Global consolidated both recovery workflows into a unified, cloud-based architecture within a client-owned Azure environment. The engagement stabilized database performance, centralized operational logic, automated previously manual rule sets, and introduced an automated remediation engine to resolve common data exceptions without human intervention. Migration was executed in phases to protect revenue continuity, resulting in a scalable, internally controlled platform positioned for long-term automation and operating leverage.

## The Business Impact



We don't just deliver software — we become an extension of your team, committed to your success at every stage.

For more information, reach out to [info@reeaglobal.com](mailto:info@reeaglobal.com)